

Warranty Coverage

Subject to the limitations and exclusions provided below, Tolko Industries Ltd. ("Tolko") warrants to the builder ("Builder") who purchases and installs Tolko T-STRAND OSB T&G Subfloor panels grade-stamped APA Rated Sturd-I-Floor in a building ("Building"), and to the initial owner-occupier ("Owner"), that Tolko T-STRAND OSB T&G Subfloor is manufactured to meet the applicable standards identified by the APA trademark stamped on the Tolko T-STRAND OSB T&G Subfloor. When properly stored, handled, installed and maintained^[2] will not delaminate^[3] for a period of 25 years from the date of manufacture.

This limited warranty: (i) is transferable for 25 years; (ii) applies only to Tolko T-STRAND OSB T&G Subfloor manufactured after June 1, 2010 and (iii) supersedes any warranty issued prior to that date and otherwise applicable. Tolko T-STRAND OSB T&G Subfloor is designated as Exposure 1 under the Product Standard 2 (PS2) in place at the time the panels were manufactured and are not suitable for permanent exposure to the weather or use in high moisture environments.

Limited and Exclusive Remedy

If Tolko T-STRAND OSB T&G Subfloor delaminates during proper installation or after proper installation because it is defective, Tolko will, in its sole discretion, offer one of the following exclusive remedies for claims covered by this warranty: (i) repair or replace the defective Tolko T-STRAND OSB T&G Subfloor panels; or (ii) refund or credit the purchase price paid by the Builder for the Tolko T-STRAND OSB T&G Subfloor, as evidenced by the original invoice. Notwithstanding which of the above remedies Tolko elects to offer, Tolko may also, in its sole discretion, pay the reasonable cost to repair or replace the single-layer flooring, excluding removal and replacement of cabinetry and/or cover, at wholesale cost, the cost of floor coverings, and reasonable labour costs for removal and reinstallation. Tolko's total liability will not exceed three (3) times the original purchase price of the defective Tolko T-STRAND OSB T&G Subfloor.

Reporting Claims

A warranty claim will only be honored if (i) Tolko is provided with written notification of the claim within thirty (30) days after the defect is first discovered, (ii) a Tolko representative, or a professional designated by Tolko, is given reasonable opportunity to inspect the warranted Tolko T-STRAND OSB T&G Subfloor prior to any repair, replacement, alteration, or change, and (iii) all documentation has been submitted to Tolko within sixty (60) days after the claim is first reported. Upon request, Tolko must be provided with reasonable proof of product identification in the form of a Tolko T-STRAND OSB T&G Subfloor panel sample, a photograph or a large identifying stamp, or a dated receipt. Written notification must be given by courier, email, or fax to Tolko, at the address provided below.

[1] Limitations and exclusions apply. See details of warranty and exclusions set out herein.

[2] In compliance with the current recommendations of Tolko [refer to Tolko website for "current recommendations"] and APA The Engineered Wood Association and good engineering practices.

[3] Delaminate means an extensive physical separation of strands within the Tolko T-STRAND OSB T&G Subfloor that results in a material reduction in the structural properties of the panel. Minor surface imperfections such as localized checking or loose or folded strands on the panel surface do not constitute delamination.

Tolko reserves the right to update, change, modify or otherwise revise this publication without notice. The current and official product warranty is posted on the Tolko website at www.tolko.com/resources/warranties and supersedes any other warranty expressed or implied.

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To learn more about our guarantee please visit our website at www.tolko.com/osb