

Warranty Coverage

Subject to the limitations and exclusions provided below, Tolko Industries Ltd. (“Tolko”) warrants to the builder (“Builder”) who purchases and installs Tolko T-STRAND Pro OSB STR 1 Sheathing grade-stamped APA Structural 1 Rated Sheathing, in a building (“Building”), and to the initial owner-occupier (“Owner”), that the Tolko T-STRAND Pro OSB STR 1 Sheathing panels are manufactured to meet the applicable standards identified by the APA trademark stamped on the Tolko T-STRAND Pro OSB STR 1 Sheathing. When properly stored, handled, installed and maintained^[2] will not delaminate^[3] for a period of 50 years from the date of manufacture.

This limited warranty: (i) is transferrable for 50 years; (ii) applies only to Tolko T-STRAND Pro OSB STR 1 Sheathing manufactured after June 1, 2010 and (iii) supersedes any warranty issued prior to that date and otherwise applicable. Tolko T-STRAND Pro OSB STR 1 Sheathing is designated as Exposure 1 under the Product Standard 2 (PS2) in place at the time the panels were manufactured and are not suitable for permanent exposure to the weather or use in high moisture environments.

Limited and Exclusive Remedy

If a Tolko T-STRAND Pro OSB STR 1 Sheathing panel delaminates during proper installation or after proper installation because it is defective, Tolko will, in its sole discretion, offer one of the following exclusive remedies for claims covered by this warranty: (i) repair or replace the defective Tolko T-STRAND Pro OSB STR 1 Sheathing panels; or (ii) refund or credit the purchase price paid by the Builder for the Tolko T-STRAND Pro OSB STR 1 Sheathing panels, as evidenced by the original invoice. Tolko’s total liability will not exceed three (3) times the original purchase price of the defective Tolko T-STRAND Pro OSB STR 1 Sheathing.

Reporting Claims

A warranty claim will only be honored if (i) Tolko is provided with written notification of the claim within thirty (30) days after the defect is first discovered, (ii) a Tolko representative, or a professional designated by Tolko, is given reasonable opportunity to inspect the warranted Tolko T-STRAND Pro OSB STR 1 Sheathing prior to any repair, replacement, alteration, or change, and (iii) all documentation has been submitted to Tolko within sixty (60) days after the claim is first reported. Upon request, Tolko must be provided with reasonable proof of product identification in the form of a Tolko T-STRAND Pro OSB STR 1 Sheathing panel sample, a photograph or a large identifying stamp, or a dated receipt. Written notification must be given by courier, email, or fax to Tolko, at the address provided below.

[1] Limitations and exclusions apply. See details of warranty and exclusions set out herein.

[2] In compliance with the current recommendations of Tolko [refer to Tolko website for “current recommendations”] and APA The Engineered Wood Association and good engineering practices.

[3] Delaminate means an extensive physical separation of strands within the Tolko T-STRAND Pro OSB STR 1 Sheathing that results in a material reduction in the structural properties of the panel. Minor surface imperfections such as localized checking or loose or folded strands on the panel surface do not constitute delamination.

Tolko reserves the right to update, change, modify or otherwise revise this publication without notice.

The current and official product warranty is posted on the Tolko website at www.tolko.com/resources/warranties and supersedes any other warranty expressed or implied.

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TOLKO

For more product information,
please visit our website at tolko.com