

Warranty Coverage

Subject to the limitations and exclusions provided below, Tolko Industries Ltd. (“Tolko”) warrants to the builder (“Builder”) who purchases and installs Tolko OSB Rim Board Plus, and to the owner-occupier of the building (“Owner”) that Tolko OSB Rim Board Plus is manufactured to meet the applicable requirements of the Performance Standard for APA EWS Rim Boards PRR-401 ANSI PRR-410, CCMC 13238-L and meets or exceeds the requirements given in ICC-ES Acceptance Criteria for Wood-based Rim Board Products, AC124, and when properly stored, handled, installed and maintained^[2] will not delaminate^[3] for a period of 25-years from the date of manufacture.

This limited warranty: (i) is transferable for up to 25 years after the date of manufacture; (ii) applies only to Tolko OSB Rim Board Plus manufactured after January 1, 2012; and (iii) supersedes any warranty issued prior to that date and otherwise applicable.

Limited and Exclusive Remedy

If a Tolko OSB Rim Board Plus delaminates during or subsequent to proper installation because it is defective, Tolko will, in its sole discretion, offer one of the following exclusive remedies for claims covered by this warranty: (i) repair or replace the defective Tolko OSB Rim Board Plus; or (ii) refund or credit the purchase price paid by the Builder for the Tolko OSB Rim Board Plus, as evidenced by the original invoice. Tolko’s total liability will not exceed the original invoice cost of the defective Tolko OSB Rim Board Plus.

Reporting Claims

A warranty claim will only be honored if: (i) Tolko is provided with written notification of the claim within thirty (30) days after the defect is first discovered; (ii) a Tolko representative, or a professional designated by Tolko, is given reasonable opportunity to inspect the warranted Tolko OSB Rim Board Plus prior to any repair, replacement, alteration, or change; and (iii) all documentation has been submitted to Tolko within sixty (60) days after the claim is first reported. Upon request, Tolko must be provided with reasonable proof of product identification in the form of a Tolko OSB Rim Board Plus sample, a photograph or a large identifying stamp, or a dated receipt. Written notification must be given by courier, email, or fax to Tolko, at the address provided below.

[1] Limitations and exclusions apply. See details of warranty and exclusions set out herein.

[2] In compliance with the current recommendations of Tolko [refer to Tolko website for “current recommendations”] and APA-The Engineered Wood Association and good engineering practices.

[3] Delaminate means an extensive physical separation of strands within the Tolko OSB Rim Board Plus that results in a material reduction in the structural properties of the panel. Minor surface imperfections such as localized checking or loose or folded strands on the panel surface do not constitute delamination.

Tolko reserves the right to update, change, modify or otherwise revise this publication without notice.

The current and official product warranty is posted on the Tolko website at www.tolko.com/resources/warranties and supersedes any other warranty expressed or implied.

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To learn more about Tolko OSB products please visit our website at www.tolko.com